



Transtar Aftermarket Solutions Core Return Policy

Drivers/Carriers/Installers

To be retained by transmission shop for their use only

Drivers and carriers are instructed not to pick up a returned core unless there is prior approval and both the complete unit core and converter core are drained. A Return Authorization is required for customer identification purposes. These instructions must be followed to insure a quick and complete refund:

The core must be fully assembled; any disassembled returned core will only be granted partial core refund, as per the schedule below. All external components must be returned on core including all electrical components included on the new unit in order to receive full core credit. In many cases there will be a metal tag with wire ties that should be placed on the core being returned for additional identification purposes.

The returned core must be the identical part number as what was furnished. A non-identical returned core is subject to a 100% charge (0% refund).

The torque converter must be returned with the transmission core and must be the identical part number as what was furnished. The torque converter must be secured in the transmission using the brackets supplied with the unit.

All shipping brackets furnished on the new unit must be returned with the core. Please use all plugs from the furnished unit on the returned core. Core must be returned on the pallet it was shipped with to reduce possible damage to the core.

To return the core, go to www.transtar1.com/core to request a bill of lading. Transtar will email the bill of lading and schedule the pickup. If the transmission core is not picked up within 48 hours, call the phone number of the origin terminal and schedule the pickup.

Ship core back to Transtar in the shipping tote in which it arrived.

Incorrect core returned	No Credit
Missing external components	Value based on item missing (all electrical components)
Unit returned unassembled	50% of original value
Missing torque converter	10% of original core value
Broken case	75% of original core value
FWD units with blown differentials	80% of original core value
Shipping brackets missing	\$ 25.00
Unit not returned in original pod	\$100.00
Unit not returned on pallet	\$10.00
Core returns delayed over 30days	20% of original core value
Fluid not drained from unit or converter	\$50.00
Missing oil cooler from Nissan Maxima	No Credit

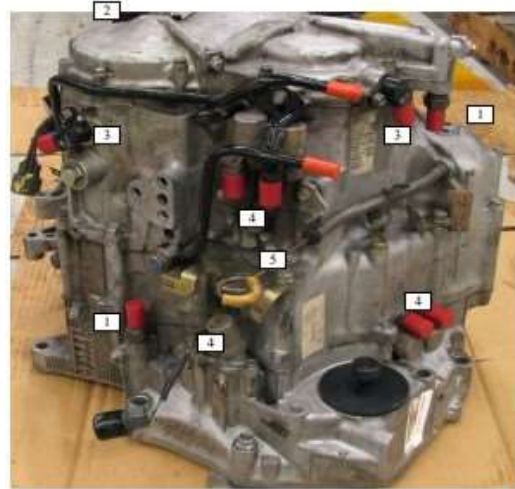
Additional Deductions Apply to Standard Units

\$75.00 deduction on Standard or Transfer Case cores without switches and shift sub assembly

5 Speed Model



4 Speed Model



1. Pressure Switch 2. Position Sensor 3. Speed Sensors 4. All Solenoids 5. ATF Gauge
6. Ground Harness 7. ATF Warmer 8. Temp. Sensor

These are the brackets that hold the torque converter in place as seen in the picture!!

